







COMPUTER/  
LAPTOP


- Update your browser to the **most recent version**.
-    
*Please note: Internet Explorer and Microsoft Edge are NOT supported.*



GOOGLE  
CHROME



FIREFOX



SAFARI



ANDROID

- Update your device to the most recent operating system (**version 8 or later**).




GOOGLE  
CHROME



IPHONE/IPAD

- Make sure you are using an **iPhone 6, or later**.
- Update your device to the most recent operating system (**version 11 or later**).



SAFARI

## INTERNET & WIFI

- We recommend using a secure and private internet connection (or cellular service on your mobile device). If you are in a corporate office, firewalls often block the video connection. Turn off WiFi and refresh your page on a cellular device, or try another secure WiFi network on your computer.

## AUDIO & VIDEO

- Device must have **front-facing camera**.
- Allow browser access to **camera and microphone**.
- Earphones **must have a microphone**.
- Turn device volume up.